

## Workday Success Plan Accelerate

Workday Success Plans deliver a success multiplier on your Workday investment. Designed to help your business adapt and thrive in a changing world, our subscription-based plans give you direct access to an extensive network of experts; proactive, ongoing problem-solving; services that build team competency; and a rich library of education and self-guided resources right-sized for your needs. Offering continuous engagement and value, Workday Success Plans is a modern offering designed to expand and grow with your business.

### Accelerate productivity and enable your team

Maximise the value of your Workday solution through deployment and beyond with **Workday Success Plan Accelerate**. Accelerate enables your team to deploy, adopt and optimise your Workday solution with deployment guidance, in-tenant advice and on-demand learning to expand your team's Workday expertise and help you keep pace with innovation.

- Drive value from day one with a range of tools, reviews and assessments during deployment that ensure you are leveraging Workday's leading practices and collective expertise.
- Access personalised change management guidance with every change you make, whether during deployment, footprint expansion or in production.
- Access one-to-one configuration and adoption guidance in-tenant from Workday experts – helping you work faster, not harder.
- Elevate skill sets and inspire your team with in-depth, expert-led education and just-in-time learning on-demand.
- Identify feature adoption opportunities that align with your business objectives through detailed tenant assessments.
- Focus on the road ahead with comprehensive global support available 24/7/365 at all severity levels.



*We are embarking on a two-year strategic project to ramp up our optimisation and increase the effectiveness and efficiency of our business processes. A key part of our strategy is Workday Success Plans.*

**The Florida Polytechnic University Board of Trustees**

### Key Benefits

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- Connect the dots between your business objectives and Workday's capabilities.
- Increase productivity and efficiency, elevate skill sets and inspire your team.
- Keep pace with innovation.
- Accelerate time to value and unlock the full power of your Workday investment.
- Deploy with confidence and drive value from day one.
- Focus on the road ahead with comprehensive global support.

### Key Features

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- Tools, reviews and assessments through deployment and beyond.
- Personalised change management guidance
- One-to-one, in-tenant guidance for configuration and adoption.
- In-depth, expert-led education and just-in-time learning on-demand.
- Tenant assessments designed to identify opportunities for feature adoption.
- Global support available 24/7/365 at all severity levels.

### Connection and Engagement

Collaborate, spark ideas and share challenges with peers through Workday-facilitated small-group sessions, Workday Community and more.

**Community Access:** Access our one-stop, single-sign-on hub where you can access Workday learning and knowledge, perform critical business tasks for managing your goals with Workday and engage with peers and Workday experts.

**Collaboration Crews:** Share, brainstorm and connect with peers in Workday-facilitated small-group sessions.

**Workday Rising Passes:** Get free general admission to Workday Rising. Connect with peers, learn about our latest innovations and get answers from Workday experts.

### Education and Learning

Access training and education that enables your team members to expand their Workday expertise like never before.

**Adaptive Planning Administrator Training Kit:** On-demand, self-paced learning courses for Workday Adaptive Planning administrators. Boost your Workday knowledge through videos, how-to demonstrations and more.

**Feature Release Reviews (Webinar):** Engage directly with Workday's product management team on live webinars prior to the bi-annual release of new features. Get your questions answered live and get up to speed on new functionality more quickly.

**Learn On-Demand:** Get unlimited access to on-demand, just-in-time learning via short, topic-specific videos and job aids. Solve on-the-job challenges swiftly and achieve greater independence as you learn and grow with Workday.

**Product Overview Trainings:** Watch short, product-specific videos on-demand for a foundational understanding of your Workday product and how to get started.

**Production Preparedness Series (Webinars):** Set yourself up for success in production with webinars designed to help you navigate your first few months on Workday and plan your support model.

**Workday Administrator Library:** Get on-demand, self-paced learning for Workday administrators. Expand your classroom training with interactive courses designed to boost your Workday knowledge.

**Workday Pro – Exam Fee Waiver:** For customers who want to develop the highest standard of Workday knowledge, take Workday's accreditation programme exam for free.

**VNDLY Administrator Training Kit:** On-demand, self-paced learning courses for Workday VNDLY administrators. Boost your Workday knowledge through videos, how-to demonstrations and more.

### Self-Guided Tools

From change management to testing and adoption kits, access self-guided tools and resources on the go.

**Adoption Kit:** Improve self-sufficiency for your managers and employees and boost end-user adoption with just-in-time job aids, videos and templates for common self-service tasks.

**Change Management Guidance Kit:** Navigate change and maintain end-user engagement with foundational advice via self-service resources and materials on Workday Community.

**Testing Guidance Kit:** Test and roll out new features with confidence using on-demand testing templates and concise supporting materials that help you successfully plan and execute testing.

**Usage Monitoring:** See how your end-users are using and adopting Workday with monthly usage insights delivered directly to your inbox.

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### Expert Guidance and Insight

Set yourself up for success with expert guidance that helps you connect the dots between your business objectives and Workday's capabilities.

**Accelerator Webinars (Live Experts):** Elevate skill sets and inspire your team with live and on-demand webinars designed to grow their expertise and boost confidence in managing Workday. Discover product features, learn best practices and understand the why, when and how of feature adoption.

**Ask-an-Expert:** Help your team work more efficiently and productively with direct access to personalised one-to-one in-tenant guidance on configuration and adoption, demonstrations of products you own and more.

**Feature Adoption Assessment:** Get a prescriptive tenant review to identify product feature adoption opportunities that align with your business objectives.

### Deployment Review and Assessment

Deploy with confidence and identify risk with a series of reviews and assessments designed to ensure your deployment leverages Workday's tried-and-true methodology.

**Deployment Review and Assessment Stage Reviews:** Access guidance at key points during deployment with reviews and assessments that ensure you are leveraging Workday's leading practices and collective expertise.

### Optimisation Packages

From change management to testing, to deep dives on analytics, reporting, technical strategies and architecture support, Optimisation Packages can help with a menu of fixed-scope packages that provide personalised guidance.

**Change Management Guidance:** Strengthen your change management plan and processes to maximise end-user adoption with every change you make, whether during deployment, footprint expansion or in production. Partner with a Workday change management expert who will seek to understand your organisation's unique challenges, share best practices from across the ecosystem and leave you with a set of actionable recommendations.

**Functional Review:** Get in-depth tenant assessment designed to identify opportunities to optimise your configuration in a selected product area, boost operational efficiency and improve end-user experience.

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### Support

Rest easy with global support available 24/7/365 at all severity levels.

### Accelerate Technical Support (24/7 P1-P5):

Access technical support 24/7/365 for all issue severity levels (P1-P5).

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Workday Success Plans offer flexible, results-oriented support that grows with your business. No matter where you are in your Workday journey, there's a Workday Success Plan designed to help you reach your business goals. [Learn more.](#)

